



## PARENT/VOLUNTEER GUIDELINES

Parent and volunteer helpers are always welcome at Frankston Heights Primary School. We continue to work hard to reflect the school's aims of establishing strong relationships between the community, home and school, and involving parent/volunteer helpers fully and actively in student learning and in the life of our school. The safety of all students is paramount and the parent/volunteer guidelines and confidentiality declaration have been put in place to protect their wellbeing.

We are happy to encourage parent/volunteer helpers to work within classrooms under the close guidance and direction of the class teacher. Any support offered, as long as it is pre-arranged with the teacher, is welcomed and valued in helping to support the education of the students in our care. We recognise that parent/volunteer helpers have a wide variety of experiences and skills which we are keen to find out about and use as much as we can in the classroom. If you have any special interests or skills, please let us know.

If you would like to be a parent/volunteer helper, we request that you follow these guidelines to ensure a successful experience for all.

Please:

- sign in at the front office prior to entering the classroom, sign out when you leave the school grounds and wear a visitor lanyard at all times whilst on site
- avoid comparing students and their work
- do not read student communication books or diaries
- do not text or approach a parent of a student after assisting in the classroom
- give all students equal time and attention where possible
- encourage students to be independent - we expect students to try themselves before we help them
- be aware that you may not always be working with your own child
- do not lift, carry or move a student in any way
- inform the classroom teacher if a student discusses a matter that concerns you
- be aware that some days/times may not suit individual classroom teachers
- arrange a swap and inform the classroom teacher, if you are unavailable
- make alternative arrangements for younger children to ensure student learning is maximised without distractions
- do not post any comments about the school or photos of students on social media (Facebook, Twitter, Instagram etc.)
- leave your phone in your bag on silent at all times
- do not take photos of any student or the classroom environment
- follow the teachers' instructions and planned activities at all times
- wear appropriate, practical smart-casual clothing and shoes
- do not share food with any of the students
- do not administer any medicine to any student at any time
- use appropriate language at all times, offensive language is not permitted
- show respect to all staff, students and parents within the school.



## PARENT/VOLUNTEER CONFIDENTIALITY AGREEMENT

When undertaking the various roles or jobs at the school, we ask you to be aware of the following guidelines regarding confidentiality.

- All student's classroom work, records, results, behaviour, special needs and health/medical conditions are highly confidential and must not be discussed or referred to with any other person except when speaking with the teacher or education assistants about the role or support you might be providing in the classroom. Discussing students with other parents and community members is not permitted at any time.
- Events and serious incidents do occur from time to time in a school. The circumstances of these situations and the actions taken by the school are best explained to the parents and the community by the school administration. If you are concerned by what you see or hear in the school, we appreciate you discussing this with the staff member you are working with and/or the principal. False or misguided information can seriously affect a school's reputation, and more importantly the incorrect perception of an individual student, and it is important that the school handles incidents in a considered and careful manner. You are not permitted to discuss any events or serious incidents outside of the classroom and social media is not to be used to voice your opinion. These will be considered as breaches of the volunteer guidelines.
- You may be informed by a student or have access to information about a student's health background or family situation, which is of a sensitive nature. This is privileged information and must not be shared with any other person outside the school. If you feel the information you receive has the potential to place a student at risk you have an obligation to discuss the matter with the teacher and/or principal.

Please sign and return the form below to the office, to acknowledge that you have read and understood the volunteer guidelines. You will not be permitted to volunteer in the classroom until you have signed this form, completed the online classroom helper training course and presented your Working With Children Check (WWCC) to the school office.



---

### FRANKSTON HEIGHTS PRIMARY SCHOOL PARENT/VOLUNTEER GUIDELINES AND CONFIDENTIALITY FORM

I \_\_\_\_\_ have read the school's guidelines (above) on classroom parent/volunteer helpers and understand the need for confidentiality when working with students within the school. I will adhere to the guidelines at all times and understand my responsibilities within my role.

---

Signed

---

Date

---

Principal

---

Date